

TERMS & CONDITIONS

- 1. Multi activity Breaks.** With all multi activity breaks accommodation will be provided in an appropriate hotel or guest houses. Rooms will be on a shared basis for 2-4 persons per room, unless otherwise agreed. If you wish to up grade the accommodation, then please contact the office for price adjustments and arrangements.
- 2. Provisional Bookings.** Provisional bookings do not hold firm until the required deposits and completed booking form have been received.
- 3. Deposits.** A deposit of £5.00 per canoe or mountain bike, £10.00 per person per activity day or £50.00 per person per activity break secures your booking. Payment of the deposit and signed booking form will be regarded as acceptance of the booking conditions. **All deposits are non refundable.**
- 4. Final Payment.** All outstanding amounts must be paid eight weeks prior to course, or by pre arranged date.
- 5. Cancellation.** Cancellation must be in writing. In the event of cancellation for reasons other than illness or injury the following charges apply:-

More than eight Weeks prior to course commencement	Loss of deposit only.
Between Eight - Four weeks prior to course commencement	50% of course fee.
Between Four - one week prior to course commencement	75% of course fee.
Less than one week prior to course commencement	Full payment.

- 6. Physical Fitness.** Many of the courses offered are physically demanding and you should ensure that you have an adequate level of fitness for the activities you may wish to choose. If you have a medical condition e.g. Heart condition, epilepsy, high blood pressure or are pregnant etc, you are strongly advised to seek your doctors advise and to inform the centre before booking. Information given will be strictly confidential. All candidates for water based activities should be able to swim particularly if white water rafting there is also a weight limit of 18 stone. Details should be provided on all persons taking part, i.e. name, address, D.O.B. health etc.
- 7. Alterations and cancellations by Black Mountain Activities:-** Whilst every attempt is made to ensure that courses actually run, we reserve the right to vary or cancel any course if this should become necessary due to dangerous or unsuitable conditions beyond our control. In the most unlikely event of cancellation by Black Mountain Activities, an alternative activity or course date will be offered.
- 8. Safety.** All course members must comply with safety regulations and instructions of Black Mountain Activities staff. Should an instructor find that a course member/s is being disruptive or jeopardizing the safety of others then that person/s will be asked to leave the course.
- 9. Privacy Policy.** Available from the office or on our website www.blackmountain.co.uk
- 10. White Water Rafting Policy.** Black Mountain Activities white water rafting courses are run on natural rivers during the winter months only and rely fully on rainfall. If Black Mountain Activities are unable to raft because of unsuitable river conditions, i.e. water levels too low or too high, an alternative activity will be offered. If participants are not prepared to except the alternative activity then the booking will not be accepted.
- 11. White Water Kayaking Policy-** Kayak Course are dependent on minimum numbers and water levels. In the event of insufficient numbers or low water levels kayak courses may be postponed or cancelled.
- 12. Gift Vouchers-** are valued for one year form date of purchase and can not be redeemed for cash.